

Cookie Notice

Serko GmbH uses so-called cookies on this website. In this policy we explain in detail what types of cookies Serko uses, what data is processed by them, cookie lifespan and your rights in relation to cookies. Your current setting with regard to cookies requiring consent:

1. General Explanation

Cookies are small text files that are stored on your computer or end device when you use our websites. When you visit the Serko GmbH website, a cookie may be stored on your system. This contains an individual string of characters that can be used to identify your browser the next time you visit the website. There are two basic types of cookies:

Temporary cookies: These cookies, also called session cookies, are temporarily stored on your computer or terminal device during your visit to our website and then deleted.

Persistent cookies: These cookies remain on your computer for a longer period of time.

In general, Serko GmbH uses various Internet technologies (e.g. cookies, Java-Script) to make it easier for you to use the GmbH Internet applications and to optimise them. This means that they are used to:

-Identify you when you log in to our web shop and to ensure that valid security standards, optimized for you, are observed.

-Help us remember products that you have added to your shopping cart or notepad.

-Show you the quantity of products you have added to your shopping cart or notepad on the website.

-Remind us of your chosen language during the session, so that you can navigate our pages more easily.

-Analyse data, such as the evaluation of the number of visitors to our website or the most frequently visited websites. We use the analysis results for the purpose of optimizing our website.

By changing the cookie settings of your Internet browser, you can deactivate or restrict the transmission of cookies. You can delete already stored cookies at any time. Further browser specific information on how to delete cookies can be found here:

For Internet Explorer:

For Mozilla Firefox:

For Google Chrome:

For Safari:

Please note, however, that if you deactivate cookies, you may no longer be able to use all the functions of the website. In the menu of most browsers you will find setting options for the use of cookies. Typically, a browser has the following setting options:

View cookies,

Allow cookies,

Disable all or certain cookies,

Disable all cookies when closing the browser,

Blocking cookies,

Notify when a cookie is to be set,

Objection to tracking web analysis (opt-out).

When you visit our website, a banner informs you about the use of cookies and asks for your consent to cookies requiring consent. You can withdraw your consent at any time with effect for the future, which we explain in detail in this cookie policy.

2. Technically necessary cookies (essential cookies)

Essential cookies are required for navigation of the websites and for the use of their functions, such as access to the registration part of the website or the use of our chat tool. Without these cookies certain functions of the website are not possible.

The legal basis for the processing of personal data using technically necessary cookies is legitimate interests Article 6(1) (f) GDPR. The legitimate interest is that this processing is required for navigation of the websites and for the use of their functions. The data collected by technically necessary cookies is not used to create user profiles.

Essential cookies cannot be deactivated. The essential cookies we use are generally so-called session cookies, which are generally automatically deleted after the browser session has ended

Cookie Name	Purpose	Duration	C Ty
XSRF-TOKEN	Cookie for fraud detection of calls	Session	Es
hs	Security Cookie for Hive (legacy)	Session	Es
svSession	Session cookie for identification	6 months	Es
SSR-caching	Performance cookie for rendering	24 hours	Es
TS*	Cookies for attack detection	Session	Es
bSession	Used for system effectiveness measurement	24 hours	Es
fedops.logger.sessionId	Tracking session errors and issues (resilience)	12 months	Es

Cookie Name	Purpose	Duration	C Ty
_wixAB3 *	Cookie for site experiments	6 months	Es
server-session-bind	Cookie for API protection	Session	Es
client-session-bind	Cookie for API protection	Session	Es

3. Changes to this Cookie Policy

We may change this Cookie Policy from time to time to reflect changes to the cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Cookie Policy regularly to stay informed about our use of cookies and related technologies. You can see when this Cookie Policy was last updated by checking the “last updated” date displayed at the top of this Cookie Policy.

4. To get further information

If you have any questions or comments about this Cookie Policy, contact us at info@serkogmbh.com